



DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON MANNHEIM
UNIT 29901
APO AE 09086-9901

IMEU-MAN-LG

MAY 20 2010

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Minutes of the Mannheim AAFES/Commissary Council Meeting, 3 May 2010

1. The Mannheim AAFES/Commissary Council met on 3 May 2010, Benjamin Franklin Village, in conjunction with the quarterly Community Town Hall meeting. Mr. Gregory Terry called the meeting to order at 1800.

2. Old Business: There was no old business.

3. New Business:

a. AAFES Update:

(1) Community member asked if other options are available for lunch when shoppette closes?

AAFES manager's response: The Main Store has expanded its ready to eat selection in the Bookmark and there is the hot lunch provided by the school lunch program at the middle school. AAFES is currently seeking a roving food concession to set up in the area but so far there have been no successful negotiations.

(2) Customer made a comment that the selection at AAFES is not that good and asked who orders clothes for AAFES?

AAFES manager's response: Each main store commits to a dollar amount before each season begins and the specific items are shipped based on previous performance history from that store. A store the size of Mannheim may not sell the same brands as a larger store like Panzer Kaserne, but AAFES has the ability to order special request items for customers should they see items that they want while shopping at another PX/BX.

(3) Attendee mentioned that batteries for watches are rarely in the PX.

AAFES manager's response: There was a replenishment issue with that category that has since been resolved and we are expecting a shipment in on or around the 21 May 2010.

(4) A comment was made about the price difference between the sodas sold at the movie theater verses the food court. Are prices at the movie theater reasonable for customers?

AAFES manager's response: The theaters follow their own individual pricing structures, separate from food operations, as set forth by AAFES HQ.

AAFES manager added following comment: We have grown our assortment here at the main store to include toys and sporting goods...along with a small assortment of grills and accessories. Spinelli, in turn, has increased their showroom space and remain in business as usual.

- b. COMMISSARY manager's update: No customer complaints, no questions, no issues.

Commissary officer submitted a thank you note:

Mannheim Commissary will like to express their sincere appreciation to AAFES; USO and MWR for participating on our "Super Sales Event - Family Fun Fitness Festival on 1 May 2010.

This event offers the military community worldwide a smorgasbord of commissary case lot sales. For this festival, DeCA, the exchange services, USO and the military service' MWR programs, along with various industry partners, have pooled their efforts to serve the military customer with fitness-focused events and nutritious food, also offering tremendous savings on commissary products. In the spirit of military resale at its finest, the Family Fun Fitness Festival was a wonderful opportunity for all of us to show our customers why visiting their military communities' resale and MWR facilities is "worth the trip".

4. If you have a question, appropriate concern or suggestions and you are not able to attend the next AAFES/Commissary Council Meeting, you may contact an AAFES/Commissary Council Member Volunteer by Email.

- | | |
|---|--|
| a. Active Duty Representatives: | COL William E. Zeller
EMAIL: william.zeller@us.army.mil |
| b. Single Soldiers/
BOSS Representative: | SPC Jamari Watkins
EMAIL: jamari.watkins@eur.army.mil

SPC Matthew Jaques
EMAIL: matthew.jaquez@eur.army.mil |
| c. Family Member Representatives: | Mrs. Jasmin Williams
EMAIL: newenglandbutterfly@freenet.de

Mrs. Petra Cornell
EMAIL: cornellpetra@hotmail.com |

IMEU-MAN-LG

SUBJECT: Minutes of the Mannheim AAFES/Commissary Council Meeting, 3 May 2010

Mrs. Tanja McCuen

EMAIL: tanja.mccuen@gmail.com
sarah.mccuen@us.army.mil

Mrs. Voncile Farmer

EMAIL: voncile.farmer@eur.army.mil

d. Representative for Civilians:

Mr. Matthew Wheeler

EMAIL: matthew.b.wheeler@eur.army.mil

e. Representative for Retirees:

Mr. Tom Sanders

EMAIL: t.sanders@t-online.de

5. At 1820, Mr. Terry called the AAFES/Commissary Council meeting to an end. The next AAFES/Commissary Council Meeting will be announced.



GREGORY TERRY
Director of Logistics

APPROVED BY:



ELIZABETH RYAN GRIFFIN
LTC, EN
Commanding

RECORDER
Amanda Jones